Performance Solutions by Milliken

PERFORMANCE PROOF

MANUFACTURER | RISK REDUCTION | LARGE CORPORATION

THE PERFORMANCE PROBLEM

Smurfit Westrock, a global leader in sustainable paper and packaging, operates in 40 countries with more than 500 packaging converting operations and 62 paper mills. The West Auckland (UK) site produces cardboard boxes for consumer packaging. Site leaders wanted to reduce risk by increasing active employee participation in safety processes.

THE PERFORMANCE SOLUTION

PSbyM practitioners defined three objectives to fortify continuous improvement in safety:

- **Increase active participation in continuous improvement for safety**
- **Build safety capability and reduce operator fear of risk assessments (RAs)**
- **Make safety activities measurable to drive risk reduction**

THE PERFORMANCE PRINCIPLES

PSbyM practitioners established three-person Rapid Risk Reduction Teams and assigned them to various areas with an activity-based RA. Each team had three goals to be achieved in 30 days:

- **Recruit at least four other colleagues (subject matter experts) from the assigned area to join the project team.**
- **Review the current RA and determine if all risks have been identified. Update the RA if required.**
- **Decrease risk by a minimum of 5%. (Verified by safety leader.)**

THE PERFORMANCE PROOF

The PSbyM engagement resulted in these safety improvements over two years:

38% **colleague involvement in safety processes**

21% **risk reduction**

24% **increase in hazard reporting**

THE PERFORMANCE FUTURE

The aim is to develop more teams so that risk reduction remains integral to site safety processes. To support this effort, the site rewards the year's highest-scoring Rapid Risk Reduction Team with a contribution to their charity of choice.

by Ian Gabrielides, Advanced Practitioner, Performance Solutions by Milliken

Are you ready for your Performance Solution?

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